

Munang Corp.

Privacy Policy

This Privacy Policy explains how Munang Corp. collects, uses, stores, and protects your personal information.

Effective Date: April 11, 2026

Munang Corp. | Suite 1341, C3-10111 Upper Middle Road East, Oakville, Ontario, L6H 5Z9, Canada

1. About Us

Munang Corp. (referred to in this Privacy Policy as 'Munang', 'we', 'our', or 'us') operates the Munang Private AI platform accessible at www.munangprivate.ai. We are incorporated in Ontario, Canada. Our registered address is Suite 1341, C3-10111 Upper Middle Road East, Oakville, Ontario, L6H 5Z9, Canada. You may contact us at info@munang.ai.

2. Scope of This Policy

This Privacy Policy applies to all personal information collected through your use of the Munang Private AI platform, including our website, workspace application, payment processing, and email communications. By using our services, you agree to the collection and use of information as described in this policy.

3. Information We Collect

3.1 Information You Provide Directly

- Account information: company name, email address, and password when you register
- Payment information: processed securely by our payment processor — we do not store card details
- Documents you upload to your private workspace
- Queries you submit to the AI and the answers generated
- Communications you send to us by email

3.2 Information Collected Automatically

- Authentication logs: email address, timestamp, and success/failure of login attempts
- Usage data: queries made, documents uploaded, features accessed
- Technical data: IP address, browser type, and operating system

4. How We Use Your Information

- To provide and maintain the Munang Private AI service
- To process your subscription payments

- To send you service communications including welcome emails, OTP codes, and account notices
- To respond to your support requests
- To detect and prevent fraud, abuse, and security incidents
- To comply with our legal obligations under Canadian law

We do NOT use your documents, queries, or workspace content for any purpose other than providing the service to you. Your content is never used to train AI models, sold to third parties, or shared with other clients.

5. Document Storage and Data Residency

Your documents are stored exclusively in Microsoft Azure Canada East, located in Toronto, Ontario, Canada. Documents are encrypted at rest using AES-256 encryption and stored in an isolated private container dedicated to your organisation. No other client can access your container.

Canadian Data Residency: Your documents never leave Canadian jurisdiction. Microsoft Azure Canada East is subject to Canadian law and Microsoft's Canadian data residency commitments. This means your data is not subject to US CLOUD Act requests while stored in Canada.

6. AI Processing

The AI analysis of your documents is powered by a third-party large language model provider engaged by Munang. When you submit a query, the relevant document excerpts and your question are sent to the provider's API for processing. The provider processes this data under our API agreement, which contractually prohibits the provider from using your data to train AI models. The provider does not retain query content after processing.

7. Data Sharing and Sub-Processors

We share your personal information only with carefully selected service providers, each bound by appropriate data processing agreements:

Sub-Processor	Purpose	Location	Data Shared
Microsoft Azure	Document storage	Canada East	Uploaded documents

In addition to the named sub-processor above, Munang Corp. engages a limited number of further service providers for AI inference, payment processing, transactional email delivery, application hosting, and related operational functions. The identities of these providers are confidential for security and competitive reasons. All such providers are bound by written agreements that require them to (i) process personal information only on our documented instructions, (ii) implement appropriate technical and organisational security measures, (iii) maintain confidentiality, and (iv) not use your content to train any AI model. A current list of all sub-processors will be made available to enterprise clients on request and under a non-disclosure agreement.

We do not sell your personal information to any third party.

8. Data Retention

- Account data: retained for the duration of your subscription and 30 days after cancellation
- Documents: permanently deleted after the 30-day cancellation grace period
- Query history: retained for the duration of your subscription
- Payment records: retained as required by Canadian tax law (7 years)
- Audit logs: retained for 12 months

9. Your Rights Under PIPEDA

As a Canadian resident, you have the following rights under the Personal Information Protection and Electronic Documents Act (PIPEDA) and applicable provincial privacy legislation:

- Right of access: request a copy of the personal information we hold about you
- Right of correction: request correction of inaccurate personal information
- Right of withdrawal: withdraw consent to processing (subject to legal obligations)
- Right to complain: file a complaint with the Office of the Privacy Commissioner of Canada

To exercise these rights, contact us at info@munang.ai.

10. Security

We implement appropriate technical and organisational measures to protect your personal information, including: AES-256 encryption at rest for all stored documents; TLS encryption for all data in transit; OTP-based authentication for workspace access; rate limiting and brute force protection on all endpoints; per-tenant data isolation in dedicated Azure containers; and regular security reviews.

11. Cookies

Our website uses session cookies necessary for authentication and security. We do not use advertising cookies, tracking cookies, or third-party analytics cookies.

12. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of material changes by email to your registered address. Continued use of the service after the effective date of any changes constitutes acceptance of the updated policy.

13. Contact Us

Privacy Officer, Munang Corp.

Suite 1341, C3-10111 Upper Middle Road East, Oakville, Ontario, L6H 5Z9, Canada

Email: info@munang.ai

Website: www.munangprivate.ai